

Howard J Drake III

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Summary

Senior Information Technology Executive with successful history of integrating business and technology strategies for start-up and Fortune 300 companies. Extensive experience developing tactical and strategic plans and providing hands-on technical oversight to achieve business objectives. Diverse industry experience including healthcare / benefits administration, telecommunications, insurance, IT consulting, and financial services. Expertise in business process reengineering and automation. Experience includes:

- Project Management
- Strategic Planning
- Governance and Compliance
- Vendor Management
- Budgeting & Forecasting
- Organizational Development

Professional Experience

ACCENTURE, Chicago, IL

2011 - Present

Senior Manager - TGP Health & Public Service (Consulting)

Responsible for developing, executing, and proactively overseeing activities supporting end-to-end client programs including project plans, estimates, scoping, requirements, implementation, and deployment. Engagement summary:

- Integration Migration Manager National PBM. Large National PBM project to migrate all business to a single claims processing platform. The migration team was responsible for overseeing all migration work streams to ensure all activities occurred seamlessly, on schedule, and without client or member disruption. Required coordination of functional, IT, and offshore vendor teams across migration cycles.

UNITEDHEALTH GROUP / INNOVIANT, Wausau, WI

2002 - 2011

Senior Vice President, Chief Information Officer

Managed the hands-on design, development, and support of all baseline business management systems including claims data stores, enrollment management, customer support, web portal, and reporting systems. All systems were developed using database centric web technologies to facilitate ease of integration with external customers, vendors, and networks.

- Designed and implemented flexible/scalable business processes and technology systems for a start-up that ultimately supported rapid business growth to 1.25 million members and \$1 billion dollars of annual revenue.
- Managed the operation of an automated mail service pharmacy that experienced 600% volume growth over 5 years, ultimately processing 5100 prescriptions daily with \$240 million annual revenue.
- Led an organization of 190 individuals including the IT, Reporting, Customer Service, Benefit Administration, Pharmacy Operations, and Claim processing functions.
- Oversaw two successful large-scale claims platform migration/integration projects
- Extensive budgetary and compliance oversight responsibilities to support Sarbanes-Oxley, HIPPA, CMS, PCI, and pharmacy regulatory requirements.

NORTHWOOD SOLUTIONS, Gleason, WI

2000 - 2002

Senior Consultant

Engaged to provide strategic and tactical consulting support for the launch of an Internet based retail bank for the nation's largest publicly held personal lines insurance company.

- Strategic IT consulting engagement for start-up banking venture.
- Assisted with the selection and implementation of critical information systems including Automated Clearing House (ACH), ATM interfaces, and secure systems interacting with the Federal Reserve.
- Tasked with developing appropriate operational policies, standards, and technical governance policies.

- Responsible for insuring compliance with FFIEC and NACHA guidelines as well as the positive outcome of Federal licensure audits by the Department of the Treasury.

NBS TECHNOLOGY SOLUTIONS, Northbrook, IL

1998 - 2000

Technical Director

Lead technical management resource for a start-up information technology consulting company. Served as primary sales support resource. Managed all technical consulting resources and independent contractors.

- Career path definition, reviews, and salary administration of over 50 technical consultants.
- Conducted technical placement interviews for both internal as well as independent contractors.
- Responsible for determination of scope, staffing levels and timelines for all proposals, engagements, and project plans as well as the definition of company technical direction and vision.
- During my tenure, the organization became profitable and was sold yielding a 210% return on investment.

ALLSTATE INSURANCE, Northbrook, IL

1997 - 1998

Director of Application Support

Mission critical support accountability for all investment management systems.

- Responsible for the oversight and management of over 60 application support specialists.
- Oversaw the complete outsourcing of IT support functions resulting in a 42% decrease in required staffing levels and cost savings of \$920,000 annually.
- Sponsored and managed a corporate project to develop an Investments Intranet that served as the primary information resource for managers and traders maintaining a 68 billion-dollar portfolio. Project resulted in a 278% increase in system usage while maintaining 99.999% server availability.

AMERITECH, Chicago, IL

1996 - 1997

Manager - Enabling Technology

Managed a team that was charged with researching enabling technologies, proving effectiveness, and making appropriate technology recommendations to support a multi-million dollar business process reengineering effort.

- Rapid application development techniques and 90-day release cycles were used to demonstrate feasibility and cost effectiveness of web based applications.
- Received the annual Chairman's "Pinnacle Award" for management of a highly successful business process reengineering (BPR) initiative that saved over \$2 million annually.
- Introduced Intranet-based applications to support enhanced business processes.

US CELLULAR, Chicago, IL

1993 - 1996

Team leader, IS Planning and R&D

Team was responsible for researching and demonstrating the feasibility of new technologies.

- Responsible for the development and implementation of large data warehouse and decision support system accessed by 127 remote access locations.
- Developed first corporate Internet website.
- Developed employee intranet portal including an innovative computer based training platform for new employees that greatly reduced the need for classroom training resulting in \$300 thousand savings annually.

Education

- Bachelor of Arts: Political Science. Minor: Economics. University of Wisconsin, Eau Claire WI.
- Associate Applied Science: Computer Programming. Madison Area Technical College, Madison WI.

Technical Skills

Operating Systems: Windows NT, Windows 95/98/2000/XP/7, HP-UX, AIX, OS/2, OSX, MVS ESA

Database and Tools: ORACLE, ORACLE*CASE, PL*SQL, SQL*Plus, ADABAS 5, MS SQL Server, MySQL, Access, Navicat, Business Objects – Universe Manager

Languages/Tools: PHP, VBScript, Active Server Pages, JavaScript, Visual Basic, JAVA, HTML, DHTML, XML, ActiveX, Visual Studio .NET, Dreamweaver, Adobe Flash, Adobe Photoshop, ASSEMBLER, COBOL, SAS, NATURAL2, MVS JCL, CICS

Project Tools and Methodologies: Method/1, Microsoft Solutions Framework, OOA/OOD (Booch), UML, Other proprietary and hybrid methodologies, MS Project, ABT Project Workbench, Visio, Planview